

## HEALTH AND SAFETY KEY PERFORMANCE INDICATORS

CCG<sup>1</sup> Key Performance Indicators<sup>2</sup> for the UK Construction (Industry)<sup>3</sup>  
2008-2012.

CCG's expectations of the supply chain for health and safety

OBJECTIVE	UK KPI	Rationale for Clients Interest and Recommended Action
1. Training and competency	<b>a) Maintain:</b> Average CSCS <sup>4</sup> or equivalent H&S test cards for all (inclusive of designers) levels above 85% until end of 2012	Ensure we get the right and best people to deliver our projects for us. Ensure they are aware and know how to manage risk on a sensible basis. <b>Clients to use CDM ACOP "Appendix 4 or equivalent" during pre-qualification.</b>
2. Minimise impact on neighbours and local communities	<b>b) Maintain:</b> 80% of projects signed up to the UK Considerate Constructor <sup>5</sup> (or similar scheme) gaining 10% above average CCS score until end of 2012	Ensure our projects have minimum impact on neighbours, the environment, respect people, have good welfare and safety standards on and adjacent to the site. <b>Clients to incorporate CCS or equivalent requirements in their tenders.</b>
3. Proactive and sensible risk management of all health and safety risks	<b>c) Increase</b> the number of projects, by 10% year on year, that have an overall risk register <sup>6</sup> inclusive of design <sup>7</sup> detailing key risks for the project team to manage	Ensure that health and safety is incorporated into project risk registers and where no risk registers exist these are created to assist the client in understanding how key project risks will be sensibly managed. <b>Clients to request and track project risk registers and request incorporation of health and safety into these.</b>
4. No incidents	<b>d) Reduce:</b> The reportable injury frequency rate <sup>8</sup> and numbers of days lost to ill health year on year <sup>9</sup> and target	Minimise potential injuries and ill health during construction, maintenance and demolition. Minimise project downtime and

<sup>1</sup> Author: CCG Health and Safety Working Group, July 2008, Version 6, Final draft for external comment

<sup>2</sup> Consideration has been given to the 2012 Commitments and CE KPI's in drafting

<sup>3</sup> CCG intend to draw up project indicators for clients from this Industry version.

<sup>4</sup> CSCS or equivalent H&S test cards; Source - Construction Skills

<sup>5</sup> CCS; Source - Considerate Constructors

<sup>6</sup> Overall project risk register: CCG

<sup>7</sup> See CCG's Guidance for small, infrequent and one off clients

<sup>8</sup> Reportable Injury Rate; Source - HSE

<sup>9</sup> No of days lost to ill health; Source - HSE, BERR

	zero incidents <b>e) Target zero accidents</b> Accident Incident Rate <sup>10</sup>	reactive management time dealing with enforcers, the press and other stakeholders. <b>Clients to agree key objectives with contractors in pre-tender and construction phase plans and instigate reporting schedule.</b>
5. Respect for people	<b>f) Improve:</b> Increase access to occupational health support to main and sub contractors year on year by 10% <sup>11</sup> <b>g) Measure:</b> - Employee satisfaction <sup>12</sup> - Staff turnover <sup>13</sup> - Sickness <sup>14</sup> - Working hours <sup>15</sup> - Training <sup>16</sup>	Promote supply chain consideration of occupational health and working with each other to improve the management of occupational health during design, construction, maintenance and demolition work. Promote respect for people who work on our projects so they are well motivated, productive, trained, treated fairly and enjoy their work. <b>Clients to promote the management of occupational health via addressing health issues in contract documentation.</b>
6. Maintain: Statutory compliance	<b>h) Reduce:</b> The number of prosecutions <sup>17</sup> and enforcement notices <sup>18</sup> from authorities by 10% year on year	Set the tone that compliance is the minimum standard. Improve the image of the dangers associated with construction. Minimise unwanted disruption to our projects. <b>Clients to make clear their expectations that compliance is a minimum standard and install project reporting of all enforcement notices on their projects.</b>

---

## Where do I find out more

Download this free from the CCG website:

[www.constructingexcellence.org.uk/sectorforums/constructionclientsgroup](http://www.constructingexcellence.org.uk/sectorforums/constructionclientsgroup)

## Acknowledgements

---

This information sheet was written and reviewed by the members of the CCG Health and Safety Working Group.

© Constructing Excellence

This report can be freely reproduced as long as CCG is acknowledged.

Constructing Excellence is committed to reducing its carbon impact.

---

<sup>10</sup> Zero incident rates - measures the year on year change in the number of companies reporting a zero rate; Source - BERR Quarterly Constructor Survey

<sup>11</sup> Access to occupational health support

<sup>12</sup> Employee satisfaction; Source - BERR Annual employee satisfaction survey

<sup>13</sup> Staff turnover; Source - BERR Quarterly Contractor KPI survey

<sup>14</sup> Sickness; Source - BERR Quarterly Contractor KPI survey

<sup>15</sup> Working hours; Source - office for National Statistics Labour Force survey

<sup>16</sup> Training; Source - BERR Quarterly Constructor Survey

<sup>17</sup> Prosecutions; Source - HSE Annual Report

<sup>18</sup> Enforcement Notices; Source - HSE Annual Report