



# The Housing Forum National Conference

18th April 2007

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## *“Visions for Sustainability in Housing Design and Use”*

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Welcome from Chairman  
**Steve Lidgate**

- A flourishing Housing Forum.
- Membership is up by 15% in the last year.
- Welcome to new Board members and announcement of new Chairman.
- New Directions:
  - Successful Regional Conferences, and
  - New work opportunities with the National Centre for Excellence in Housing.



# Customer Driven Strategy

- Triumph of the Customer Driven Strategy.
- The Housing Forum's view based on 1,000 views cross-industry.
- We are urging:
  - New regulatory framework - economic, social and spatial planning.
  - New financial models to address affordability and re-invest in maintenance.
  - Mixed communities won't manage themselves. Communities England need to evaluate long-term stewardship on all housing development.



Read the Report!

***“Building the Foundations  
of the Customer Driven Strategy”***