

Managing for Energy Conscious Communities

CityWest Homes

Runs 20% of housing in Westminster

Social rented and leasehold

Innovator in the sector

Audit commission rating – top 2%

↓ Cost

↑ Service

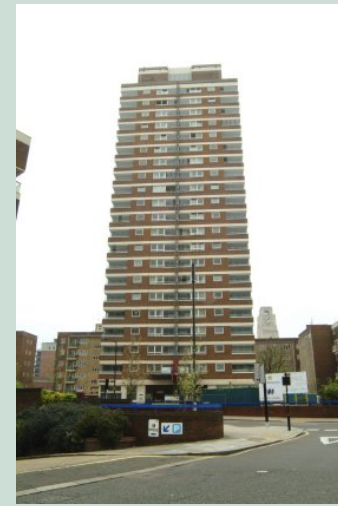
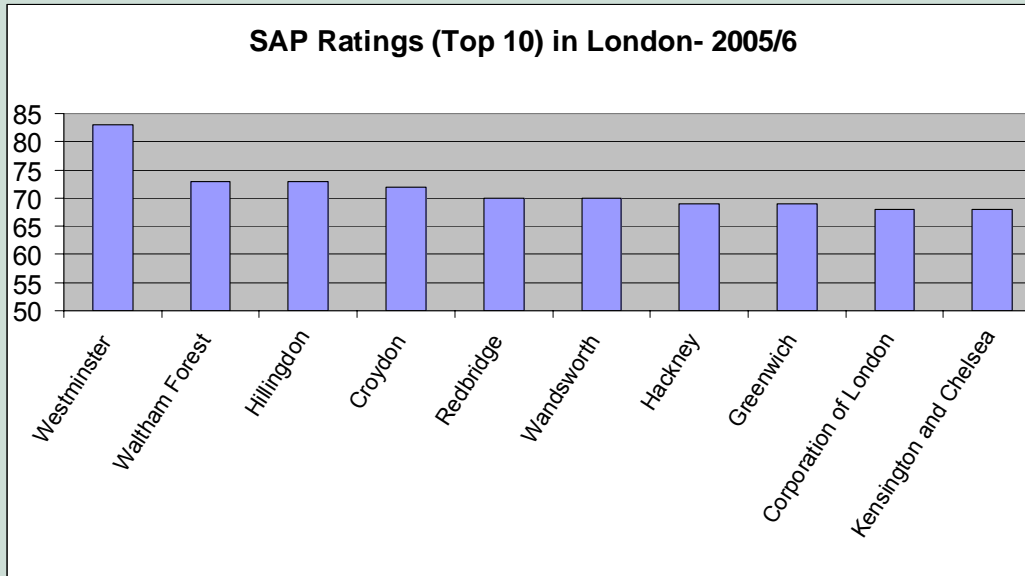
Decent homes complete

Procurement leaders

New build this year



Our Energy Credentials



Glastonbury tower



PDHU

Large CHP scheme – 3256 homes

20 MW heat
3 MW power
£1m income

What will really make the difference

Not really about zero carbon
new homes

Difficult change to old properties

Change attitudes of residents

Connections with other agencies



Street property



Brunel



Lillington & Longmoore

Improving older properties

What?

Insulating

Heating

Major improvement work

Control systems



PDHU controls

Funding it?

Energy company grants

Empty property upgrades

Changing peoples' attitudes



Siobhan McAuliffe, estate manager, and recycling officer Edward Yenduri try out the chute.

AN INNOVATIVE recycling scheme has been unveiled on a Paddington housing estate.

A rubbish chute has been installed on the Halffield Estate for residents to drop off their recyclable waste.

The chute is believed to be the first of its kind in London, and comes after a trial period on the estate saw recycling levels double to around three tonnes.

People on each floor of the high-rise apartment block can pop rubbish into the chute on their way past, and it falls to the basement where it is collected.

Similar chutes are now being lined up for other locations around the borough.

"A typical family in Westminster produces half a tonne of waste a year, and half of that is recyclable," said councillor Alan Beadley.

"So to make a difference it became apparent that we would have to find a way to make it easier for people in flats to recycle."

Siobhan McAuliffe, manager on the estate, said the chute is a great idea and residents are making full use of it.

"It doesn't surprise me that the amount of rubbish now being recycled has gone up so much," she added.

"It was clear that residents across the estate were keen to recycle, but previous methods were always inconvenient. Now recycling fits into their daily routine."

Recycling – making connections
Lighting – light bulbs, metering
Energy company deals
Publicity
Workshops
For the future:
Energy champions
Better engagement with suppliers
Avoid big brother – informed choice



Winter warmer advice day

Barriers

“Hard infrastructure” – e.g. no gas, metering,
ability to recycle on tower blocks

Decent homes definitions

Conservation areas

Focus on “whizzy” technology



Luxborough Tower



G&RMO

Opportunities

Now

Grants

High awareness

Energy efficiency

Difference to peoples' pockets

Connections to service providers



Future

Standardised “sustainability” ratings
– e.g. replacement window type on
tower blocks

Training for energy champions

Metering technology and grants

Messages

Focus on the big impact “boring” stuff

There is money out there

Landlord able to bring together information & agencies